

EXPERIENCE

Imperva: **Sr. Systems Administrator**

February 2018 – Present

Systems Administrator

December 2014 – February 2018

- Maintains systems such as VMware ESXi, SCCM, and CrashPlan to support daily operations
- Creates solutions (primarily in PowerShell) to automate business processes such as on/offboarding and generating helpdesk cases
- Administers the monthly update cycle for 200+ Windows servers
- Assists the IT helpdesk with escalations of day-to-day end-user issues

Brocade Communications Systems: **IT Systems Administrator**

June 2012 – December 2014

- Specialized in automation and efficiencies
- Developed and maintained 200+ PowerShell scripts to facilitate the day-to-day processes of the User Account Management (UAM) team
- Automated most aspects of the employee onboarding process to facilitate Brocade's acquisitions of Vyatta and Vistapointe
- Developed a modular framework for executing PowerShell script jobs on remote servers
- Developed many automations for an Office365 migration project
- Instructed colleagues in the fundamentals of computer programming

UC Berkeley Student Affairs IT (SAIT): **Windows Systems Administrator**

June 2011 – May 2012

- Developed and maintained the 50+ Windows servers supporting 1,800+ Student Affairs staff
- Facilitated a major printer rollout (5 physical sites) using Pharos and collaborating closely with other SAIT teams

EDUCATION

University of California, Berkeley: B.S. in Electrical Engineering and Computer Science **May 2012**
Coursework in software engineering, networking, operating systems, security, and databases.

SKILLS AND ACCOMPLISHMENTS

TECHINICAL

- Languages and software
 - Lives and breathes PowerShell; proficient in VBScript; can pick up new languages quickly
 - Active Directory, Exchange, Exchange Online, and Group Policy administration
 - [Zabbix](#) and [Nagios](#) (system monitoring)
- Operating Systems
 - Windows 7, 8.1, 10 (incl. setup and troubleshooting)
 - Windows Server 2008 R2, 2012 R2 (setup and administration)
 - Debian/Ubuntu Linux (setup and basic administration)
- Infrastructure design, configuration, and operation
 - VMware ESXi host bare metal setup
 - NetApp and Dell EqualLogic physical setup
 - Network troubleshooting (routers, switches, port forwarding, firewall traversal)
- Tutorials/technical writing
 - Actively maintains documentation on a wiki platform for technical processes and scripts

TEAMWORK AND INTERPERSONAL SKILLS

- Can communicate technical concepts in everyday language and train others
- Can develop technical processes from user requirements and coordinate their execution
- Routinely works with cross-functional teams to develop automations for existing processes